

## To Whom It May Concern

Having been part in the International Hotel Trade for the past 35 years it is my honor and pleasure to write this recommendation letter in respect to the quality work, superior attitude and level of excellence shown to my Employees and the Management Staff on behalf of the Seven Star & Strips Evaluation Committee headed by its CEO & President Mr. T. Buehrmann.

From the very first contact, to the evaluation process and finally with the production of the Tabacon Travel Book; the working experience was to put it simple outstanding and rewarding.

In today's Business world it is rather unusual to find a Group of people who are so dedicated and are willing to go the extra mile to make things happening and see them trough all the way.

The International recognized Awards did translate in a huge PR awareness which in return did translate in additional revenue production on new 3<sup>rd</sup> party sales platforms previously not established by our Resort operation.

Further the motivation factor within our Rank & File and Management Employees by itself was worth the price to be evaluated and recognized by the Seven Star & Stripes organization.

The overall experience has been an outstanding one, critical issues pointed out have been taken in consideration and in almost all case being implemented.

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**Hotel Address / Dirección del Hotel:** 13 Km. West from La Fortuna, San Carlos, Alajuela, Costa Rica • 13 Km. Oeste del centro de la Fortuna, San Carlos, Alajuela, Costa Rica. Phone/Tel: (506) 2460-2020 • Fax: (506) 2479-1050

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Seven Stars  
and Stripes



Member of The Leading Spas  
of The World



Star Diamonds  
Award



A Condé Nast Johansens  
Recommended Hotel




Top 10 Hotel Spas in Latin  
America for 2006



One of the 10 Best Spas Mineral  
Springs 2005, 2006 & 2007

If you would asked me is Mr. T. Buehrmann a person with an eye for details yes for sure he is; and he has the character to defend in the most positive manner his decisions, having said so I have to point out that his critical observations have been at all times on the spot and correct without any questions asked.

Speaking on behalf of Tabacon Grand Spa Thermal Resort we are truly thankful for the Awards given and can only strongly recommend his services.



Uwe Wagner  
Managing Director  
Tabacon Grand Spa Thermal Resort

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